221 West Main Street, Box 27 Reynolds, Illinois 61279-0027 Phone 309-372-4217 Fax 309-372-8888

February 21, 2009

## BY ELECTRONIC FILING

Commission's Secretary, Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW, Suite TW-A325 Washington, DC 20554

RE: Certification of CPNI Filing (December 31, 2008)

EB-Docket No. 06-36

Dear Ms. Dortch:

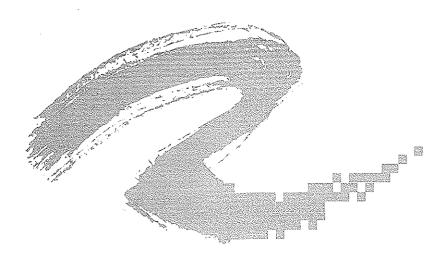
In accordance with the Public Notice, DA 06-223, issued by the Enforcement Bureau on January 30, 2006, Reynolds Long Distance, Inc. hereby files its most recent certification regarding its compliance with the rules of the Federal Communications Commission set forth in 47 C.F.R. Part 64, Subpart U.

If you have any questions, please feel free to contact me at .

Sincerely,

James Gray Vice President

cc: Best Copy and Printing, Inc. – via FCC@BCPIWEB.COM



## Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

February 21, 2009

Name of Company covered by this certification: Reynolds Long Distance, Inc.

Form 499 Filer ID: 501598

Name of signatory: James Gray

Title of signatory: Vice President

I, James Gray, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification, as Exhibit 1, is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

James Gray Vice President

## ACCOMPANYING STATEMENT TO 2008 CPNI ANNUAL CERTIFICATE REYNOLDS LONG DISTANCE, INC.

Reynolds Long Distance, Inc. ("Reynolds LD") adheres to all CPNI rules found in Subpart U – Customer Proprietary Network Information – Part 65 of Title 47 of the Code of Federal Regulations (Sections 64.2001 – 64.2011) concerning the proper use of our customers' CPNI.

Reynolds LD has established procedures requiring company personnel to take reasonable measures to discover and protect against attempts to gain unauthorized access to CPNI. Employees must properly authenticate a customer prior to disclosing CPNI.

Reynolds LD has implemented a detailed Policies and Procedures Manual on the use, and safeguarding, of CPNI. The CPNI Manual is fully compliant with FCC CPNI rules and must be reviewed and signed by all company employees. In addition, all current Reynolds LD employees have been thoroughly trained on the use, and safeguarding, of CPNI and all new employees receive similar training upon hire.

Reynolds LD does not use CPNI for marketing purposes in a manner that requires written opt-in or opt-out approval. Accordingly, Reynolds LD's personnel are trained not to use CPNI for such purposes.

To further protect our customer's privacy, we have implemented all of the safeguards contained in Section 64.2009, except for those related to marketing using opt-in and opt-out since we don't' use either. This includes:

- The implementation of a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI;
- The training of appropriate personnel as to when they are, and are not, authorized to use CPNI and the documentation of this training;
- The implementation of an express disciplinary process for CPNI violations up to and including termination;
- The establishment of a supervisory review process regarding carrier compliance with the federal CPNI rules for outbound marketing situations; and
- The establishment of annual certification by a corporate officer with personal knowledge of Reynolds LD Telecom's policies and procedures to ensure compliance with the federal CPNI rules.

Signed: Janes Thay